



YOUR ONE-STOP SHOP FOR:
TELECOMMUNICATIONS, INTERNET & IT SERVICES



CONVERGING TECHNOLOGY IN A CHANGING WORLD

IP NETWORKS? VoIP? TEXT TO SPEECH? VIDEO NETWORKS?

The boundary between IT and Communications becomes less clear each day. At the same time, the opportunity for business to gain competitive advantage through the creative use of technology has never been greater.

The dangers of making the wrong decisions could have disastrous consequences for a growing business:

- Solution does not address real business needs?
- Equipment not compatible with future industry standards?
- Invest too early (more advanced solution available tomorrow!)
- Invest too late (missed window of opportunity!)
- No single point of support?
- Capital expenditure vs Monthly payment?

It is crucial in these changing times to have a partner who will take the time to understand your business needs.

net:telecom has a strong focus on the customer first and foremost. Our aim is to ensure that your technology infrastructure supports the strategic objectives of your business.

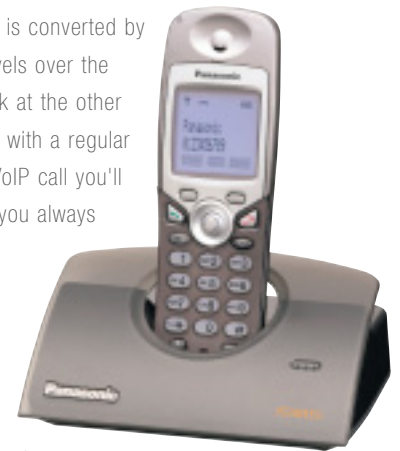
We are not aligned to any particular vendor or technology. A net:telecom consultant will provide truly independent advice on the right Communications and IT infrastructure for your business.

We have valued and satisfied clients who have been with us for many years. Call us today to find out why.

NET:CALL IP TELEPHONY SOLUTIONS

WHAT IS VoIP?

VoIP allows you to make telephone calls using a computer network, or a data network like the Internet. The voice signal from your telephone is converted by VoIP into a digital signal that travels over the internet. It is then converted back at the other end so you can speak to anyone with a regular phone number. When placing a VoIP call you'll hear a dial tone and dial just as you always have. VoIP may also allow you to make a call directly from a computer using a conventional telephone or a microphone.



BENEFITS

One simplified infrastructure for both voice & data traffic including free inter-site and low-cost calls.

NET:TELECOM INTERNET & IT SERVICES

Services to allow the connected business to stay online and open for business and employees to stay in contact 24 hours a day in any location:

IT Support & Consultancy

Engineers and IT staff to keep your business running smoothly

System Security

Detailed audit of your IT Security and latest products to eradicate Spam, Viruses, Adware, Trojans, Worms

Network Infrastructure

Network design and planning services to ensure maximum up-time and effective bandwidth utilisation

Connectivity

Physical wired and wireless links to connect networks and buildings include: WiFi, Broadband ADSL, SDSL, Cable Modem, infra-red, laser

Data Backup

Offsite backup and disaster recovery

Supply & Installation

Delivering the technology your business requires

Custom Software

Database development including MySQL, SQL Server, Domino

Web Development & Hosting

Professional design team to produce & host your business site

NET:TELECOM VOICE SERVICES

Services to maximise the efficiency and utilisation of both landlines and mobile telephones:

net:call

Offers your business savings of up to 40% on all outgoing calls.

net:non-geographic numbers

Make it easy for customers to contact your business

net:landline-to-mobile calls

Reduce the costs of your landline calls to mobile calls

net:call routing

Communicate efficiently through the use of intelligent call routing

net:virtual receptionist

Gives a professional introduction to your company

net:call record

Keep a permanent record of important conversations and negotiations

net:call Queue

Ensures your customers never receive an engaged tone

net:call control

Enables your customers to contact you as quickly and simply as possible.

net:audio solutions

Customers listen to a professionally recorded message or live event

net:call centre / home working solutions

Maximise the potential of home workers

net:voicemail to email

Have all recorded voice calls to be emailed to any email address

net:fax2email

Receive and send faxes by email

net:Audioconferencing

Manage your meetings and conferences effectively

net:Videoconferencing

Meet "face to face" without having to travel.

net:Conferencing

Let participants view materials or presentations over the Internet

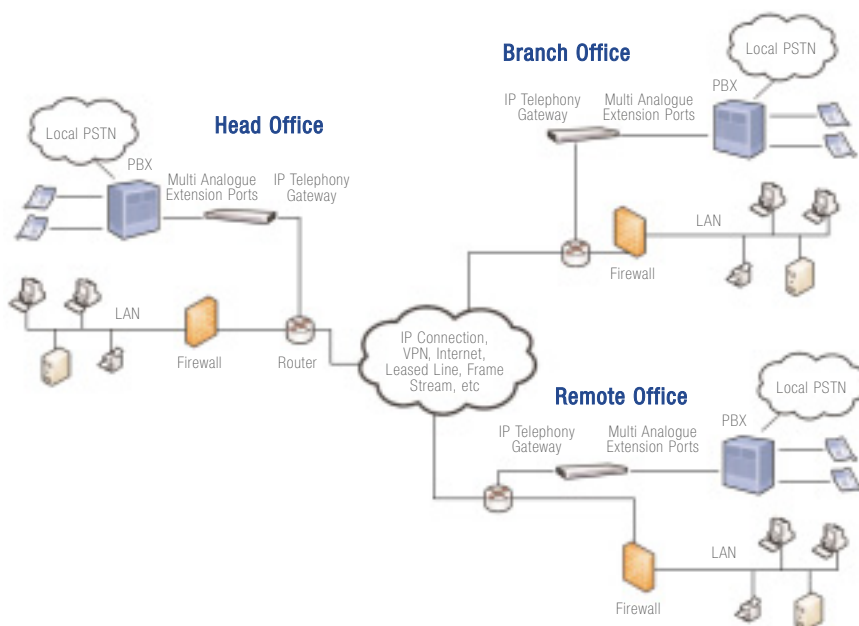
net: Mobile Phone Solutions

Complete mobile solution specifically for the business user



NET:TELECOM BUSINESS TELEPHONE SYSTEMS

System solutions to enhance customer service, increase productivity or deliver sophisticated applications. As a business systems integrator, net:telecom is able to design, supply, implement and support a full range of communications systems from Traditional Voice (Telephone) Systems through to leading edge IP and LAN Telephony applications supporting both Voice and Data requirements.



IP Telephony

Added value features and functionality to increase business efficiency & reduce call cost. Convergence of voice & data networks

CTI Application

Integration with Microsoft outlook and other Contact databases

Voicemail

Personalised answering service with ability to collect messages remotely.

Auto-attendant / Call -queuing

No Engaged tone and an efficient distribution of in-bound calls to required department / Individual.

Call Recording

Critical calls are effectively and accurately monitored and stored

Call Logging

Extension & cost centre billing, fraud & abuse management

Maintenance & Support

Remote diagnostics of faults with a quicker response time to fault resolution on-site

COMPANY PROFILE

NET:TELECOM IS AN INDEPENDENT TECHNOLOGY SOLUTIONS SUPPLIER TO BUSINESS CUSTOMERS IN THE UK. OUR MANAGEMENT TEAM BENEFITS FROM OVER 40 YEARS EXPERIENCE AT SENIOR LEVEL, BUILDING SOME OF EUROPE'S LARGEST COMMUNICATIONS, INTERNET & IT COMPANIES.

We support a wide variety of customers across the UK, including Mercedes Benz, Trafalgar Asset Managers Ltd, Renault Truck Commercials Ltd, North London Chamber Of Commerce and Embassy of Lithuania

The provision of truly independent and unbiased advice and services is at the heart of the net:telecom proposition.

As the pace of technological change accelerates, areas such as IP services play an increasingly important role in the solutions we deliver.

We are also fully aware of the need to reduce costs and improve Return on Investment for our customers.

Our customers therefore receive products and services to enhance business productivity and efficiency, whilst enabling the utilisation of legacy equipment.

Most businesses do not have the time or resources to investigate the best use of technology. However, all businesses are increasingly dependent on technology to either improve their efficiency or cut costs.

Recognising this requirement, net:telecom can offer a free and independent technology Services "health-check" for all businesses. This will cover the following areas:

- Voice Communications Services
- Telecommunications Infrastructure & Products
- Broadband & Internet related services
- IT Services
- Mobile Telephony Solutions
- Voice over Internet Protocol - VoIP
- Consultancy



TO FIND OUT HOW YOU
CAN MAKE BEST USE OF
TECHNOLOGY TO HELP
IMPROVE BUSINESS EFFICIENCY
AND REDUCE COSTS, PLEASE CALL

0870 872 0202



NET:TELECOM E-SHOP

One stop shop for a wide selection of Telecommunications Products & Services.

Over 12,000 products instantly available at significantly discounted prices! Including:

- Telephones
- Headsets
- Telephone Systems
- Answering Machines
- Fax Machines
- Computer Equipment
- Photography
- Office Equipment

WWW.NET-TELECOM.CO.UK

STRATEGIC PARTNERS



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